

Terms and Conditions Young Expat Services

Young Expat Services (YES) is specialized in helping families relocate to the Netherlands.

1. Quality

- 1.1. YES will do its utmost to provide customers with the agreed services.
- 1.2. If YES, in agreement with the customer, uses and/or refers to another carefully selected service provider, YES is not liable for the service level or that for any errors made by the third party in question.

2. Fees

- 2.1 The price for our service will be agreed with the customer prior to the service or event in question
- 2.2. Any and all sums payable under these conditions, unless otherwise stated, are exclusive of VAT (sales tax). Any VAT payable in respect of such sums shall also be in payable at the prevailing rate.

3. Payment of Invoices

- 3.1 All payments will be effected in euro.
- 3.2 Payments should be made by electronic transfer to the Young Expat Services bank account or to the Pay Pall account.
- 3.3. The customer shall pay the purchase price within 15 days of the date of invoice without deductions. If such an invoice remains unpaid after 30 days, interest shall be charged at 2% above base rate per month (or part of month) until paid in full.
- 3.4 Any costs incurred by YES due to non-payment of invoices or payment after the said 30 days period, will be charged to the customer.

4. Privacy & Confidentiality

- 4.1 The information provided by YES is confidential. Under no circumstances is this information public, sold or communicated to a third party without prior consent.

5. Contractual obligations

- 5.1 Once the agreement is accepted by the customer, the customer is obliged to pay the full value of the services agreed. Any price deductions due to early termination of the agreement by the customer are completely at the discretion of YES.
- 5.2 Both YES and the customer shall be released from their respective obligations in the event of national emergency, war, specific government regulations, civil disorder, or any other cause beyond the reasonable control of the parties that renders the performance of the contract impossible, whereupon all monies due under the agreement of YES for work done shall be paid immediately.
- 5.3 The customer shall pay the purchase price within 15 days of the date of invoice, without deductions. If such an invoice remains unpaid after 30 days, interest shall be charged at 2% above base rate per month (or part of of month) until paid in full.